**Tweets for Annual report 21/22**

We have published our #AnnualReport 2021/22. We are proud of our achievements – link to impact page

Our vision: create an environment in which everyone living, working or studying in #Epsom & #Ewell can easily get advice, whoever they are and whatever the problem

2021/22 at a glance – 2,772 people in our community helped. Do you need our help? Call our freephone number Adviceline 0808 278 7963 #AnnualReport

2021/22 at a glance - 7,880 issues including benefits, debt, housing, employment and relationships. Do you have an issue we can help you with? Call our freephone number Adviceline 0808 278 7963. <https://www.caee.org.uk/get-advice/> #AnnualReport

2021/22 at a glance – we helped people with neighbour disputes, boundary issues, mediation, discrimination. Can we help you? Call our freephone number Adviceline 0808 278 7963 <https://www.caee.org.uk/get-advice/> #AnnualReport

2021/22 at a glance - we helped people with issues around probate, inheritance tax, power of attorney, wills, care costs, winter fuel payments #AnnualReport Can we help you? Call our freephone number Adviceline 0808 278 7963 <https://www.caee.org.uk/get-advice/>

2021/22 at a glance – we helped people apply for student loans, visa applications, sort out consumer issues. #AnnualReport Can we help you? Call our freephone number Adviceline 0808 278 7963 <https://www.caee.org.uk/get-advice/>

Adding value: in 2021/22 we helped our clients with £900,554 additional income #AnnualReport Do you need money advice? https://www.caee.org.uk/about-us/money-advice-debt/

Adding value: for every £1 invested in us, our clients benefit by £3.46 #AnnualReport

Adding value: in 2021/22 we saved the government and public services £1.2m #Annual Report

Adding value: our wider public value to society is £8.4m or £24.68 for every £1 invested in us #AnnualReport

Leadership: “Partnerships have continued to be an important part of our work, helping us to increase our impact on the lives of our clients” says Lisa Davis, our CEO #AnnualReport

Partnerships: working with The Rotary Club of Ewell, £3k grants were paid to 42 clients living in fuel poverty in 2021/22

Partnerships: We work closely with Epsom & Ewell Foodbank, and issued 174 foodbank vouchers enabling 106 clients and their families to be fed in 2021/22 #AnnualReport

Partnerships: Epsom solicitors Jacky Lewis Family Law and TWM offer our clients pro-bono family law advice #AnnualReport

Partnerships: Epsom Parochial Charities & Ewell Parochial Trust help get people back on track with £12,822 hardship grants paid to 27 clients #AnnualReport

Partnerships: We set up a financial literacy course for Epsom & Ewell students with grants from 2 Surrey County councillors and Ruxley Foundation #AnnualReport

Leadership: “These are challenging times for a charity like ours with rapidly rising demand for our services, inflationary pressures on costs and fewer resources” says Peter Edwards, our chair of Trustees #AnnualReport

Our funders help us to manage others debt, stay in homes, support families, maintain positive mental health and wellbeing. Thank you @EpsomEwellBC, @RoseberyHousing, @SyHeartlandsCCG, The Henry Smith Charity, Community Foundation for Surrey @CFSurrey, @MoneyPensionsUK, Epsom Parochial Charities, Ewell Parochial Trusts, the Rotary Club of Ewell and Surrey County Councillor Member Allowance. #AnnualReport

We are a local charity and impartial, not part of central or local government. We need to raise at least £5 for each person we help. Could you help us with a donation? Visit: [www.caee.org.uk/donate/](http://www.caee.org.uk/donate/)

Focus on our people: 54 volunteers, 13 paid staff, 9 trustees. We are proud of our people who triumphed through difficult times to benefit our clients. Would you like to join us? [www.caee.org.uk/volunteer/](https://www.caee.org.uk/volunteer/) #AnnualReport

Focus on our people: We are inclusive and accessible and embrace the diverse nature of how our workforce undertake their roles. #AnnualReport Do you have some hours to spare? [www.caee.org.uk/volunteer/](https://www.caee.org.uk/volunteer/)

Focus on our people: Our trustees are key to our success, we thank them for their guidance, advice, and friendship #AnnualReport [www.caee.org.uk/about-us/trustees/](https://www.caee.org.uk/about-us/trustees/)

Andrea joined us after many years working in the housing and social care sectors to support those she felt could benefit from her wide experience.

Gavin uses his senior management experience in the banking sector to help steer our clients through challenging issues. He enjoys doing something completely different whilst helping those in need in the community.

Janet values the fact that wherever she may live in the country she can volunteer with the local Citizens Advice with skills she has learnt from us here in Epsom & Ewell.

We said thank you & farewell to Maureen Northmore who had been with us in various roles for over 36 years. Read her thoughts on volunteering here <https://www.caee.org.uk/maureen-northmore-our-service-changed-but-the-important-things-remain/>

Ian is training as an assessor. Having previously worked in technical and scientific roles in the UK & overseas, Ian has skills in assessing problems and finding solutions. Ian enjoys the mental stimulation and helping others.

Quotes

Our CEO, Lisa Davis, says: I’m proud of our impact over the last year. We could not have done it without our staff, volunteers, trustees and the wider community whose support is crucial to improve lives. #AnnualReport

 Support your local community through our work [www.caee.org.uk/donate/](http://www.caee.org.uk/donate/)